

# A SURVEY: ENHANCE EMAIL SPAM FILTERING

Ms. Prabha Pandey<sup>1</sup>, Mr. Chetan Agrawal<sup>2</sup>, Mr. Tehreem Nishat Ansari<sup>3</sup>,  
 Research Scholar (CSE Department)<sup>1</sup>, RITS Bhopal  
 Supervisor and HOD(CSE Department)<sup>2</sup>, RITS Bhopal  
 Assistant Professor (CSE Department)<sup>3</sup>, RITS Bhopal  
 Prabhapandey085@gmail.com<sup>1</sup>  
 Chetan.agrawal12@gmail.com<sup>2</sup>  
 Tehreem.nishat786@gmail.com<sup>3</sup>

## Abstract

Nowadays, one of the cheapest forms of communication in the globe is email, and its ease makes it vulnerable to lots of threats. One of the most imperative threats to email is spam; unwanted email, especially when promotion agency send a through mail. Spam email could also contain malware as scripts or further executable file. Occasionally they also include unsafe attachment or links to phishing websites. These cruel spams threaten the privacy and security of huge amount of sensitive data. Therefore, a system that is able to automatically learn how to categorize malicious spam in email is extremely desirable. In this paper, we aim to develop finding of malicious spam throughout feature selection. We suggest models that employ a novel dataset for the procedure of feature selection, a pace for improving categorization in later stage. Feature selection is predictable to develop training time and precision of malicious spam detection. This paper too shows the evaluation of various classifiers use during the process.

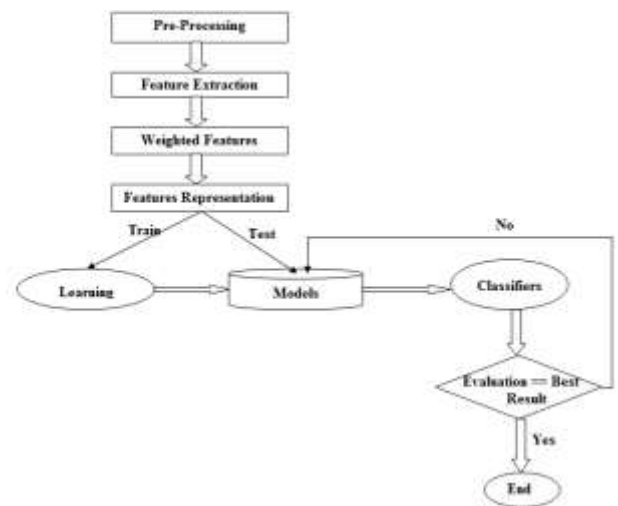
**Keywords:** email, spam, SVM, Naive Bayes, dataset

## 1. Spam filtering via SVM

Electronic mail is a key revolution taking place over conventional communication systems due to its, fast, convenient, easy, and economical, to use nature. A main bottleneck in electronic communications is the huge diffusion of unwanted, dangerous emails known as spam emails. A key concern is the developing of appropriate filters that can sufficiently capture those emails and get high performance rate. Machine learning (ML) researchers have developed numerous approaches in order to deal with this problem. Within the framework of machine learning, support vector machines (SVM) have prepared a large part to the development of spam email filtering. Based on Support Vector Machine, different scheme have been planned through text classification approaches (TC). A critical problem when using SVM is the selection of kernels as they openly affects the partition of emails in the quality space [1]. Here fig (a) explains the spam filtering using SVM.

### 1.1 Spam report detection features on the social Networks:

Various papers comprise completed in the field of spam detection on top of the social networks. All of these studies have raised one or other features for spam detection. Some article has written just used for a social network and various contain examined different networks. In addition, several have written on the spam user accounts detection and several were about spam partition post detection in the social networks. We will study all of these cases independently in different parts.



**Fig (a): Spam filtering**

In 2010, [1] separated the features of the Twitter spammers divided into two groups: content -based and graph based features and describe the mention totally about spammer detection. In content-based features fraction, it was mentioned there are four features to detect spam user account.

**Repetitive Tweets:** If user accounts send recurring tweets, it will be recognized as a spammer. Links: If most of the send tweets as of a user account enclose the link, they will be recognized as spammer.

**Trending topics:** If user accounts send unrelated matter to trending topics, it will be recognized as a spammer.

**Replies and Mentions:** For the most part of the tweets send from a user account contain the replies and mentions, identified as a spammer.

**Ratio (R):** Ratio of transfer friend requests numeral to the number of users that have established the request is planned as a measure for spam detection. Since spam isn't a real someone, so any one know it in real life and simply a fraction of the user account accept friend requests.

**URL ratio (R):** The second next feature for spam detection is occurrence of URL in wall post. For the user's appeal to spam web pages, spammers throw links to own wall post.

**Message similarity (S):** The third one feature is diffusion of similarity among transfer messages by a user.

**Selecting with searching by friends (F):** The fourth one feature, is associated to this issue that, whether there are consumer accounts that have search the resolute account as their friend or not. These properties are called F and define to:

$$F = T_n / D_n(2)$$

That  $T_n$  is the overall number of names between the friends' user accounts and  $D_n$  is unusual name number.[2]

## 2. E-mail operation

As previously mentioned in the beginning of this section, there has been a enormous literature on text-mining. Moreover, there has been numerous works on categorization and clustering e-mails to have been applied to e-mail processing in organize to decrease information overload.

**2.1 E-mail processing :** Electronic mail can be view as a unique type of document as it is mainly text along with some identify information exclusive to it (e.g., to, from, cc, subject, attachments and so on). In the few years ago, through the beginning of text-mining, the assessment of e-mail started to obtain an increased attention of an increasing number of researchers.

**2.2 E-mails analysis:** The initial step in our e-mail processing is to carry out a study of the learner's e-mails. The principle of this step is to get a structured demonstration that will be used to cluster e-mails consequently to their semantics. For that, we suggest to use the text mining techniques as an approach for parsing learner's e-mails.

**2.3 E-mails conversion:** E-mails are formless by nature. So, the "Preparer Agent" convert each e-mail into a structured demonstration.[3] In this learning, we decide to represent the

e-mail's HTML layout in a textual file that contains generally two parts: the first one contains information of addressing (such as the Subject, Recipients and Sender) and the second parts contain the body of e-mail. In the e-mail conversion job, the "Preparer Agent" focus just on the first part that will be parsed and tokenized throughout the text-mining techniques to obtain information about: Subject, Recipient (To, CC, Bcc) and Sender (From).

**2.4 E-mails mining:** The subsequent part of each textual file is parsed currently using the text-mining process through some adjust in order to extract the significant e-mail body features. Certainly, the text mining is applied toward textual data. Moreover since our treatment is carried out on the e-mail, an individual form of textual data, we name this job the process of Email mining.

## 3. Literature Survey

As mention earlier, collect a record of emails for investigation can be done for numerous purposes.[4] One of the main goals is spam detection. Spam is an issue concerning consent, not content. The Unsolicited Bulk Email ("UBE") message is an advert, porn, a scam, a begging letter or else an offer of an open lunch, the content is not related - if the message was send spontaneous and in bulkiness then the message is spam.[5] A lot of studies have been published sharing dissimilar ways on how to struggle spam such like the Rule Based Spam Filtering, Machine Learning techniques, Content Hash Based Filtering, Support Vector Machines (SVM), Content- Based Filtering (CBF) and the Collaborative Filtering (CF) to name a few. Amongst these methods, CBF has been the mainly wide used anti-spam solution since it is freely available with its commercial implementations. [6] Current research focus on improving entity classifier performance, by an improved preprocessing or enhancement of learning algorithm. Ensembles that combine different spam classifiers have also been planned. [7] However, equally CF and CBF have drawback. CF faces problems such as first-rater, and privacy. The initial issue is since of the complexity of classify emails that have not been rated earlier than; the secondary problem arises when users rate only some messages; and the last one problem depends on what is shared [7]. One of the strong profits of the CBF is to it reduces error rates as legal e-mail would not be barren even if the ISP from which it originate, is lying on a real-time block list with it only desires occasional modification, meaning fewer hassle for end-user. [8] This sub section describes various research papers connected to spam email categorization.

### 3.1 Spam-non-spam email categorization:

We chosen some papers, base on citation, interrelated to spam recognition or filtering. Those papers are: Blanzieri and Bryl, 2008 [10]; Zhuang et al., 2008 [9]; Mishne et al., 2005 [12]; Webb et al., 2006 [11]; Zhou et al., 2010 [14]; Sculley and Wachman, 2007 [13]; Xie et al., 2006 [15]; Bogawar et al. 2012 [17]; Katakis et al. 2007 [16];

Zhuang et al.'s (2008) [9] article focused on trying toward find Botnets. Botnets are group responsible for scattering spam emails. Method is evaluated to detect such source of spam campaign that shares some general features. Spammers how-ever seek to change spam emails throughout some intended mistake or obfuscations especially in trendy filtered keywords.

Blanzieri and Bryl (2008) [10] existing a technical statement in 2008 to survey knowledge algorithms for spam filtering. The papers discuss numerous aspects associated to spam filtering such as the proposal toward change or modify email broadcast protocols to consist of techniques to remove or reduce spam.

Webb et al.'s (2006) [11] paper focused about web spam with how to apply email spam detection techniques to identify spam web pages. Alike to the approach to identify spam in emails, web pages are scan for particular features that may categorize them as spam pages such as using keywords stuffing, unrelated popular words, etc. Mishne et al.'s (2005) [12] paper represents one more instance of web or else link spam research paper. Blogs, public networks, news or else even e-commerce websites nowadays allow users to issue their comments or feedback. Spammers use such capability to post spam messages during those posts. Therefore spam detection techniques must be also used to permit automatic detection of such posts.

Sculley and Wachman (2007) [13] discuss as well algorithms such as VSM for email, web, and blogs and web and link spam recognition. The substance of the email or else the web page is analyzed by dissimilar natural language processing approach such as: NGram, Bags of words, etc. The impact of a exchange parameter in VSM is evaluate using dissimilar setting value intended for such parameter.

Outcome show that VSM performance and prediction precision is high while the value of this parameter be high. Zhou et al. (2010) [14] planned a spam-based categorization scheme of three category. In adding to classic spam and not spam category, a third uncertain category is provide additional flexibility to the prediction algorithm. Undecided emails should be re-examined and collect more information to be capable then to critic whether they are spam

or else not. Xie et al.'s (2006) [15] paper 2006 try to sum up features that can recognize Botnets or spam proxy that are used to throw a huge number of spam emails. Authors look at network interrelated behaviors that can probably identify such spam proxy. [16][17] Evaluate apply uneven set on spam recognition with dissimilar rule execution scheme to get the best matching one. UCI Spam base is use in the investigational study (machine learning repository or repository). Ozcaglar 2008 [18]. Unlike papers discussed the using of special algorithms and also apply the algorithms in special places between email senders along with receivers.

Authors use Sculley and Cormack (2008) [19] UCI Machine Learning depository or repository since their experimental email dataset (machine learning depository or repository).

### 3.2 Email data analysis research goal:

In this segment, we will depict various papers associated to the examination of email messages for purpose other than spam exposure.

Kiritchenko and Matwin (2001) [20] offered a paper on email categorization through combine labeled and unlabeled data. Like to various other papers, VSM is show to be the most excellent classifier in provisions of prediction or categorization performance. Text categorization is used to categorize emails into dissimilar folders based on predefined category. Authors try to describe classes as interesting along with uninteresting category. A primary list of physically labeled emails is able to be used for the future usual training and classification. VSM is show to profit from the co-training process planned in this paper.

Enron email record is used in numerous research papers in email categorization (Klimt and Yang, 2004) (<http://www.cs.cmu.edu/~enron>)[21]. Shetty and Adibi's (2005) [22] paper use Enron email record in email categorization based on graph entropy model. The entropy tries to select the popular interesting nodes (that correspond to emails) in the graph. Edges correspond to messages between dissimilar email users.

Yoo et al. (2009) [23] discuss modified email prioritization in email communication and public networks or groups. Goals such as cluster contacts and categorization (Using Newman clustering technique) were evaluate in relation through email messages along with social networks.

Klimt and Yang (2004) [21] considered relations in email messages such as the relations among contacts and

messages or else threads of messages. Threads of messages include numerous emails exchange between two or other persons throughout some email messages. Enron dataset is use in this learn similar to a lot of other related research papers in this area wherever it is considered as the major publically existing email messages dataset. For this particular paper, one more small email dataset (CMU) is use. McCallum and Wang's (2007) [24] paper is moreover in the region of social networks along with email analysis through the goal of relevant analysis and categorization based on relations among people.

Carmona-Cejudo et al.'s (2011) [25] papers are associated to real time email categorization and introduce GNUs mail open source used for email folder categorization. The application be developed to parse emails from dissimilar email clients along with perform several data mining analysis with WIKI data mining tool. In email database categorization is also base lying on the time of email messages (Bekkerman et al., 2004) [26]. The paper use Enron and SRI email datasets designed for the case lessons. Several new categorization method such as: MaxEnt were evaluate within the paper. The key decision to compose in every email categorization papers is what features to choose. Features can be associated to email designate, from or to addresses or else can be interrelated to the content; words, series of words, etc. Natural language processing tricks such as parsing as well as stemming are then concerned to parse email contents along with eliminate any words that may not be related for the classification procedure.

Bird's (2004) [27] papers discuss an approach to forecast reply on emails based on mine data. Example of reply prediction can be associated to for example the most suitable person to respond toward an email. Information Retrieval (IR) Latent Semantic Indexing (LSI) method can be use to parse and take out features from emails. Artificial Neural Networks (ANNs) are use and show to have extremely good results in provisions of prediction accuracy.

### 3.3 Ontology classification of email contents:

Ontology's proposed for numerous purposes associated to the reusability of facts, facts sharing and analysis and also to divide commonalities from difference in the unusual facts areas. In the detailed research subject of ontology categorization or data extraction of Email contents, there have been various research papers that try to propose and begin concepts generally found in Email contents. Such ontology could also be used for email validation or else spam detection. For instance, Taghva et al.'s (2003) [28] paper planned email concepts mining using Ecdysis Bayesian email classifier. Author's extract email contents base on features

together from the extract or trained data and as well from DOE inclusionary or else exclusionary records (Office of Civilian Radioactive Waste Management, 1992). Inclusionary concept contain: Organization, Department, and Message Topics and Email Agent. Exclusionary concepts contain: Email Characteristics, and Count Characteristics, and Attachment Type Characteristics. Every one of those entities includes numerous interrelated attributes. Protege ontological apparatus (<http://protege.stanford.edu/>) was used to build along with show the ontology. Inside our case, MIME parser is use to parse from emails a lot of attributes of those describe in Taghva et al.[28] ontology.

Yang and Callan (2008) [29] in 2008 offered also ontology to extract concepts from a corpus of public notes (Mercury and Polar Bear datasets). N-Gram mining is use to recognize candidate concept. Wordnet and surface text pattern corresponding are used to recognize relationships along with the concepts. Wordnet keywords are use to guide organization of concept into intended hierarchal associations.

Beseiso et al.'s (2012) [30] paper planned a method for concepts' extraction beginning from email systems. Authors discuss individual challenges of emails concepts' extraction while in most cases; users' emails are domains particular and highly dependent lying on the person, their interests, and profession, etc. Authors absolute NEPOMUK Message Ontology and define email general concepts as well as domain specific concepts. Authors use Enron and custom email datasets for estimation.

Aloui and Neji's (2010) [31] paper projected a system for automatic email categorization along with question answering. The approach planned three clusters of emails base on their general subjects: Social, procedural, and cognitive functions. This paper extended an approach in the paper of Le<sup>^</sup> and Le<sup>^</sup> (2002) [32]. The 10 categories comprise: Requesting, Discussing, Thinking, Confirming, Clarifying, Referring, Complimenting, Greeting, Complaining, and Sharing.

Text clustering along with classification can be used for an extensive spectrum of applications. For instance, Altwaijry and Algarny's (2012) [33] paper use text classification method to classify network income data as well as traffic along with classify such data into threat (harmful) or else non-threat data. A Naive Bayesian (NB) classifier is use. Such classifier is proving to be efficient for classification in numerous different areas. Authors use public KDD IDS dataset used for testing as well as training.

One more major application area for categorization especially in information recovery systems includes image

categorization (De and Sil, 2012) [34]. In this paper, authors use fuzzy logic to allot soft class labels to the dissimilar images in the composed dataset. Such image categorization can be use for search engines query along with in most cases images are linked with embedded text or else text located about those images.

Following are some of the focus within the research of email study (Based on our analysis of papers interrelated to research papers during data mining in emails' datasets):

1. Usually, email study can be classified under text classification within its most activities.
  1. Algorithms such as: KNN, VSM, Ripper, Winnow, Maximum Entropy (MaxEnt), ANN are example of algorithms use in email study. A main research subject in email categorization is to classify emails into spam or else no spam emails. This is able to further use for the real time calculation of spam emails.
  2. Some email spam classification research papers tried to classify emails spam based on the gender of the sender given some of the common aspects that may distinguish emails from females or males is in fig (b).
  3. Relatively spam along with non spam emails, emails is able to be also classifying into: Interesting along with uninteresting emails.
  4. Email clustering as well considered clustering emails into dissimilar subjects or else folders.
  5. The time information within emails (e.g. when: sent, received, etc.) is used as well in some research papers to categorize emails.
  6. Several research papers try to categorize emails based on comparable threads or subjects. Some email system such as Gmail connect emails correlated to each other (e.g. by reply or else forward events) together.[2]

**Table (b) : Spam classification methods**

Algorithms	Precision	Recalls	F-measure	Accuracy	FP R	Network's name	Decision Methods
DenStram	0.7272	1	0.8421	0.9711	0.31	Twitter	Clustering
Stream Km++	0.5591	1	0.7172	0.9393	0.65		
Combi ne	0.7939	1	0.8851	0.98	0.21		
Decision	0.667	0.333	0.444	..	..	Twitter	Classification

Tree							
Neural Network	1	0.417	0.588	..	..		
SVM	1	0.25	0.4	..	..		
Naïve Bayes	0.917	0.917	0.917	..	..		
Naïve Bayes	..	0.976	..	..	0.075	Twitter	Classification
Jrip	..	0.987	..	..	0.014		
J48	..	0.983	..	..	0.017		
Naïve Bayes	..	0.733	..	..	0.301	Com bined	
Jrip	..	0.935	..	..	0.071		
J48	..	0.975	..	..	0.048	Face book	
Naïve Bayes	..	0.965	..	..	0.089		
Jrip	..	0.912	..	..	0.09		
J48	..	0.898	..	..	0.081		
MCL			0.88			Face book	
SVM	0.8732	0.893	0.883	0.922	0.063	Twitter	Classifi cation
Suppli ments M/c Learning	0.7396	0.7467	0.7431	0.7902	0.1067	Twitter	Classifi cation
Naïve Bayes	0.9187	0.799	0.8546	0.8642	0.07	Twitter	Classifi cation

## 4. Problem Statement

Web spam which is a most important issue through today's web search tool; therefore it is essential for web crawlers to contain the capacity to identify web spam among creeping. The categorization Models are considered by machine learning classify algorithm. The one machine learning algorithm is Naïve Bayesian Classifier which is as well used in to part the spam as well as non-spam mails. Big Data analyze framework which is as well outline used for spam detection. Extract the feeling as of a message is a

method for get the important data. In Machine learning innovation can get from the training datasets additionally anticipate the preference making framework hence they are broadly utilize as a fraction of feeling order through the exceptionally accuracy of framework.

## 5. Future Research Scope

This work proposes a model for improving recognition of cruel spam in email. Our model resolve employ a novel dataset intended for the process of feature choice, and then validate the set of chosen features using three classifiers identified in spam detection: Support Vector Machine, Naïve Bayes, and Multilayer Perception. Feature selection is projected to recover training time as well as accuracy for the classifiers

## 4. Conclusions

To review the results of the hypothesis it can be said, that the design of a Meta spam filter make sense as well as has its ground. Although the notion deals with existing spam filters as well as e-mail corpus, the over describe methodology can as well be applied for extra filters also. Studies of Bayesian networks have provided a fine base for the creation of a Meta spam filter. Features are extracting from the email content or else body, title or else subject or else some of the other Meta data that can be extract from the emails such as: receiver, sender, BCC, date of sending, number of receivers, receiving, etc. This technique extract feature can be base on words, bag of words, etc. Email classification can be also used to automatically assign emails to predefined folders.

## 5. References

[1]. Ola Amayri, Nizar Bouguila, A study of spam filtering using support vector machines, *Artif Intell Rev* (2010) 34:73–108.  
 [2]. Nasim eshraqi, Mehrdad Jalali and Mohammad Hossein Moattar 2015, Spam Detection In Social Networks: A Review, Second International Congress on Technology, Communication and Knowledge (ICTCK 2015) November, 11-12.  
 [3]. Izzat Alsmadi, Ikdam Alhami, Clustering and classification of email contents, *Journal of King Saud University – Computer and Information Sciences*, 46-57.  
 [4]. Issam dagher, Rima Antoun, Ham- Spam Filtering Using DIFFERENT PCA SCENARIOS, 2016 IEEE International Conference on Computational Science and Engineering.

[5] Spam Haus  
<http://www.spamhaus.org/consumer/definition/>  
 [6] Garriss et al., 2006. Re: Reliable Email  
 [7] Lopes, C., et al, 2009. Symbiotic filtering for spam email detection  
 [8] Islam, Md. Rafiqul & Chowdhury, U. Morshed. 2005. SPAM FILTERING USING ML ALGORITHMS  
 [9] Zhuang, L., Dunagan, J., Simon, D.R., Wang, H.J., Tygar, J.D., 2008. Characterizing Botnets from Email Spam Records, LEET'08 Proceedings of the 1st Usenix Workshop on Large-Scale Exploits and Emergent Threats Article No. 2.  
 [10] Enrico Blanzieri, Anton Bryl, 2008. A survey of learning-based techniques of email spam filtering, Technical Report # DIT-06-056.  
 [11] Steve Webb, James Caverlee, Calton Pu, 2006. Introducing the Webb Spam Corpus: using Email spam to identify web spam automatically, CEAS.  
 [12] Mishne, G., Carmel, D., Lempel, R., 2005. Blocking blog spam with language model disagreement. In Proc. 1st AIRWeb, Chiba, Japan.  
 [13] Sculley, D., Gabriel M. Wachman, 2007. Relaxed online VSMs for spam filtering, SIGIR 2007 Proceedings.  
 [14] Bing Zhou, Yiyu Yao, Jigang Luo, 2010. A three-way decision approach to email spam filtering. Canadian Conference on AI, pp. 28–39.  
 [15] Mengjun Xie, Heng Yin, Haining Wang, 2006. An effective defense against email spam laundering, CCS'06, October 30–November 3, Alexandria, Virginia, USA.  
 [16] Ioannis Katakis, Grigorios Tsoumakas, Ioannis Vlahavas, 2007. Email Mining: Emerging Techniques for Email Management, Web Data Management Practices: Emerging Techniques and Technologies, IGI.  
 [17] Pranjali S. Bogawar, Kishor K. Bhojar, 2012. Email mining: a review, *IJCSI Int. J. Comput. Sci. Issues* 9(1), No 1, January 2012.  
 [18] Cagri Ozcaglar, 2008. Classification of email messages into topics using latent dirichlet allocation, Master thesis, Rensselaer Polytechnic Institute Troy, New York.  
 [19] Sculley, D., Gordon V. Cormack, 2008. Filtering Email Spam in the Presence of Noisy User Feedback, CEAS.  
 [20] Svetlana Kiritchenko, Stan Matwin, 2001. Email classification with co training. In: CASCON '01: Proceedings of the 2001 conference of the Centre for Advanced Studies on Collaborative research.  
 [21] Klimt, Bryan, Yang, Yiming, 2004. The Enron corpus: a new dataset for email classification research. *ECML*, 217–226.  
 [22] Jitesh Shetty, Jafar Adibi, 2005. Discovering Important Nodes through Graph Entropy the Case of Enron Email Database, *KDD'2005*, Chicago, Illinois.  
 [23] Shinjae Yoo, Yiming Yang, Frank Lin, Il-Chul Moon,

2009. Mining Social Networks for Personalized Email Prioritization, KDD'09, June 28–July 1, Paris, France.
- [24] McCallum, Andrew, Wang, Xuerui, 2007. Andre's Corrada-Emmanuel, Enron and academic email. *J.Artif. Intell. Res.* 30, 249–272
- [25] Carmona-Cejudo, Jose' M., Baena-García, Manuel, Morales Bueno, Rafael, Gama, Joaõ, Bifet, Albert, 2011. Using GNUmail to compare data stream mining methods for on-line email classification. *J. Mach. Learn. Res. Proc. Track* 17, 12–18.
- [26] Ron Bekkerman, Andrew McCallum, Gary Huang, 2004. Automatic Categorization of Email into Folders: Benchmark Experiments on Enron and SRI Corpora.
- [27] Christian Bird, 2004. Predicting Email Response using Mined Data, <<http://www.cabird.com/papers/mlpaper.pdf>> (last accessed 2014).
- [28] Kazem Taghva, Julie Borsack, Jeffrey S. Coombs, Allen Condit, Steven Lumos, Thomas A. Nartker, 2003. Ontology-based Classification of Email, ITCC, IEEE Computer Society, pp. 194–198.
- [29] Hui Yang and Jamie Callan. Ontology generation for large email collections. In *Proceedings of the Eighth National Conference on Digital Government Research*, 2008.
- [30] Majdi Beseiso, Abdul Rahim Ahmad and Roslan Ismail, "A New Architecture for Email Knowledge Extraction", *International Journal of Web & Semantic Technology (IJWesT)* Vol.3, No.3, July 2012.
- [31] Aloui, Awatef, Neji, Mahmoud, 2010. Automatic classification and response of E-mails. *Int. J. Digital Soc. (IJDS)* 1 (1).
- [32] Thao Le^ , Quynh Le^ , 2002. 'The Nature of Learners' email communication. In: *Proceedings of the International Conference on Computers in Education*.
- [33] Altwaijry, Hesham, Algarny, Saeed, 2012. Bayesian based intrusion detection system. *J. King Saud Univ. Comput. Inf. Sci.* 24, 1–6.
- [34] De, Indrajit, Sil, Jaya, 2012. Entropy based fuzzy classification of images on quality assessment. *J. King Saud Univ. Comput. Inf. Sci.* 24, 165–173.